

(802) 734 0620



www.fowlerviz.com



duncan@fowlerviz.com



Duncan R. Fowler

A creative problem solver with a deep interest in technology. Capable in solo or team environments and able to communicate at varying levels of technical knowledge depending on the situation. A quick learner of new skills with a curiosity to keep learning new things.

Experience



Customer Service and Office Assistant

MacIntyre Services, Middlebury Vermont - via Westaff Temp Agency

July 2015
Jan 2016

- Assisted customers with questions on their accounts, processing payments, and schedule service calls
- Gathered information from customers for heating and plumbing issues to narrow scope of the service call

Internal IT Help Desk Temp

Vermont Energy Investment Corp(VEIC), Burlington VT - via Westaff Temp Agency

Feb - Mar
2015

- Provided face to face support for presenters at a large energy efficiency conference
- Imaged, deployed, and maintained company computers
- Played a leading role in annual company wide equipment inventory

Support and Assembly Technician

Logic Supply, South Burlington Vermont

Sept 2014
Jan 2015

- Conducted over the phone and hands on troubleshooting and repair of our systems
- Assembled and tested a variety of computer systems in a lean production environment
- Communicated with multiple departments on a daily basis

Education



Bachelor of Science in Communication

Clarkson University, Potsdam, New York

2007-2013

Community Involvement

Clarkson Union Board (CUB), *Vice President*

2012-2013

- Coordinating members and talent at live performances
- Problem solving on the fly at large events
- Audio and video hardware setup and maintenance

Photo Club, *President*

2009-2010

- Instructed members in digital and analog camera operation
- Managed and maintained fully stocked B&W darkroom

2011-2013

Alpha Phi Omega, *Member*

2011-2013

- Co-ed national service fraternity founded on the principles of the Boy Scout Law

Skills & Interests



- Technically inclined
- Comfortable in solo or team environments
- Interested in learning new skills
- Flexible in difficult situations
- An affinity for hands on projects and troubleshooting
- 3D Architectural Modeling & Rendering
- Licensed amateur radio operator (Ham radio)
- Analog photography enthusiast